



PROJECT OVERVIEW

PART 1 OF 3



DIGITAL TRANSFORMATION HAS ARRIVED

XGS OPS, PROVIDING REAL-TIME DATA TO ADVANCE TRANSPORTATION OPERATIONS, GIVING XGS THE DIGITAL EDGE!

XGS OPS is the new system that is being configured to transform how XGS performs transportation operations. The new system will use real-time data to optimize information throughout the life cycle of a Pro, bringing complete visibility to the process of planning, dispatching, and tracking of freight. This digitization will significantly improve our internal connectivity, forecasting ability, and provide customers with the accurate information they demand.

"This system is moving XGS in the right direction. XGS OPS has functionality that no other freight company has! When I look at the new system, I see success."

**- Preston Cross,
Sr. Manager of Warehousing
Operations**

XGS OPS IMPLEMENTATION: 2 PHASES THAT WILL JOIN ALL TRANSPORTATION OPERATIONS



PHASE 1: CITY

Phase 1 of XGS OPS will begin rolling out center by center, starting September through the end of 2021. The rollout schedule is being determined now and will be announced soon.

The functional focus of Phase 1 is to move City transportation activities from Cheetah to XGS OPS:

- City Route Planning
- City Dispatch
- City Drivers mobile app



ONE SYSTEM. ONE TEAM. ONE XGS.

If you have questions or feedback, send email to: xgsops@xgsi.com.
For most current project information visit <https://xgsopsinfo.xgsi.com>




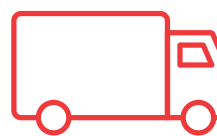



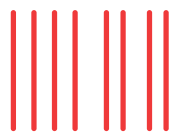


PHASE 2: LINEHAUL, CROSS-DOCK, BROKERAGE

Phase 2 of XGS OPS will go-live to all XGS Centers at the same time, projected now to take place Jan 2022.

Here is what functionality will move to XGS OPS:

- Linehaul Planning
- Linehaul Dispatch
- Brokerage
- Cross-Dock (new feature to help support and improve dock efficiency)

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|  <p>CITY Route Optimization and streamlined communication to plan, execute, and manage all pick-ups and deliveries</p> |  <p>LINEHAUL Early visibility into freight volume with automated Route Guide for efficient planning and execution</p> |  <p>CROSS-DOCK Bridges transportation activity with direct integration to the WMS, providing seamless dock management</p> |  <p>CUSTOMER SERVICE/OS&D Real-time data from driver, dispatch, and dock activity, improving tracking and customer support</p> |  <p>ELD INTEGRATION Seamless access to Samsara ELD to manage compliance</p> |  <p>BROKERAGE One-click quoting, load board access, and complete connection to Linehaul and City for LHL Brokerage</p> |
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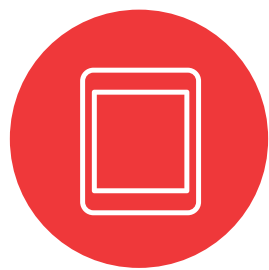
KEEP EVERYONE INFORMED, GET EVERYONE TRAINED

Things are happening quickly and there will be lots of important updates as XGS OPS gets closer to starting Phase 1: City rollout! Throughout the entire process, project updates, access to quick videos of XGS OPS functionality, links to training, and access to request help will be provided through these support tools:



xgsops@xgsi.com

- Provide important feedback to the project team



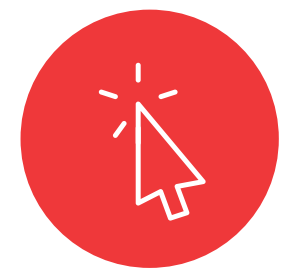
BREAKROOM TABLETS

- Video Updates
- Visual FAQs
- Project website
- Access to Training



XGS OPS CHAMPION!

- Announce Project Updates to Center
- Give your feedback to project team
- Update Breakroom Tablets
- Coordinate training registration
- Help on Go-Live day!



PROJECT WEBSITE

- Latest project news
- XGS OPS and how it will work
- Training and Rollout Schedule
- FAQs with video answers