

PROJECT OVERVIEW

PART 2 OF 3



XGS OPS BRINGS VISIBILITY!

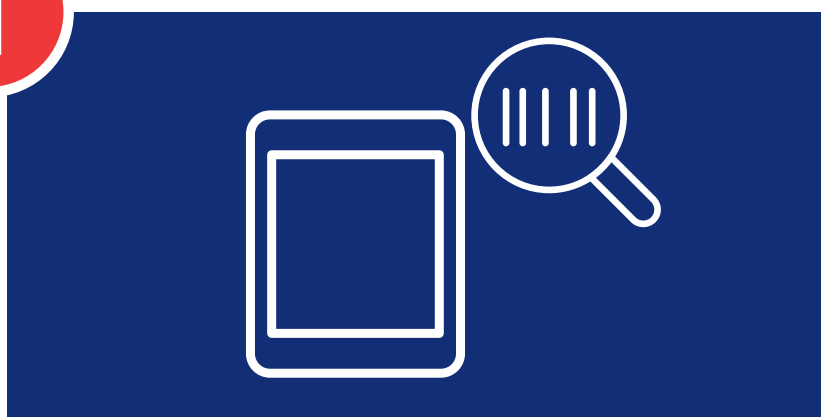
In order to advance all transportation operations to be capable of meeting the efficiency and function that company growth will demand, the current processes that are used to execute freight transport had to be re-examined for opportunities for improvement.

The largest obstacle to transportation operations has been having **limited to no visibility** into the Pro data of what the city drivers pick up. That limitation has forced the “first in – first out” freight processing approach, as well as long wait times in the yard for audit approval to unload, which limits the company’s ability to truly optimize transportation. Here is how the process will improve:

“I am extremely excited to be rolling out XGS OPS, an application designed with direct input from the XGS Operations Team. XGS OPS will be integrated across departments which will provide vast improvements on visibility, functionality and ease of use by having most functions in one place. I am really looking forward to the efficiency and production growing in leaps and bounds.”

**- Nolan Begley,
Center Manager, Medley, FL**

1



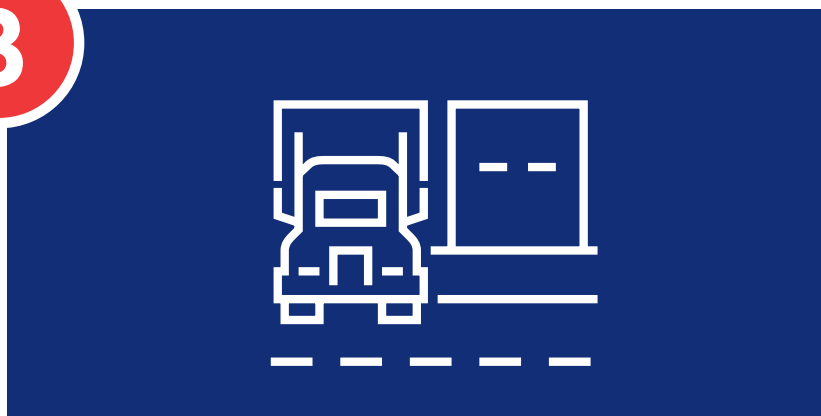
STEP 1: Driver will capture BOL in real-time at each pick-up stop in the XGS Ops Driver App

2



STEP 2: Pros will be billed, audited, and visible in the system by the time the trailer returns to the XGS Center

3



STEP 3: Dock will be able to break trailer upon arrival

4



STEP 4: Route/Order Optimization will allow Linehaul to plan and execute immediately

CAPTURING THE BOL IMAGE IS SIMPLE AND WILL BE A CRITICAL STEP IN THE NEW IMPROVED TRANSPORTATION EXECUTION APPROACH.

STEP 1: When the Driver has completed loading the pick-ups at a stop, they will place the BOL on the XGS OPS clipboard that will be provided to all drivers



STEP 2: The Driver will finish the stop in the XGS OPS driver app by taking a picture of the BOL(s) that the customer provided at the pick-up



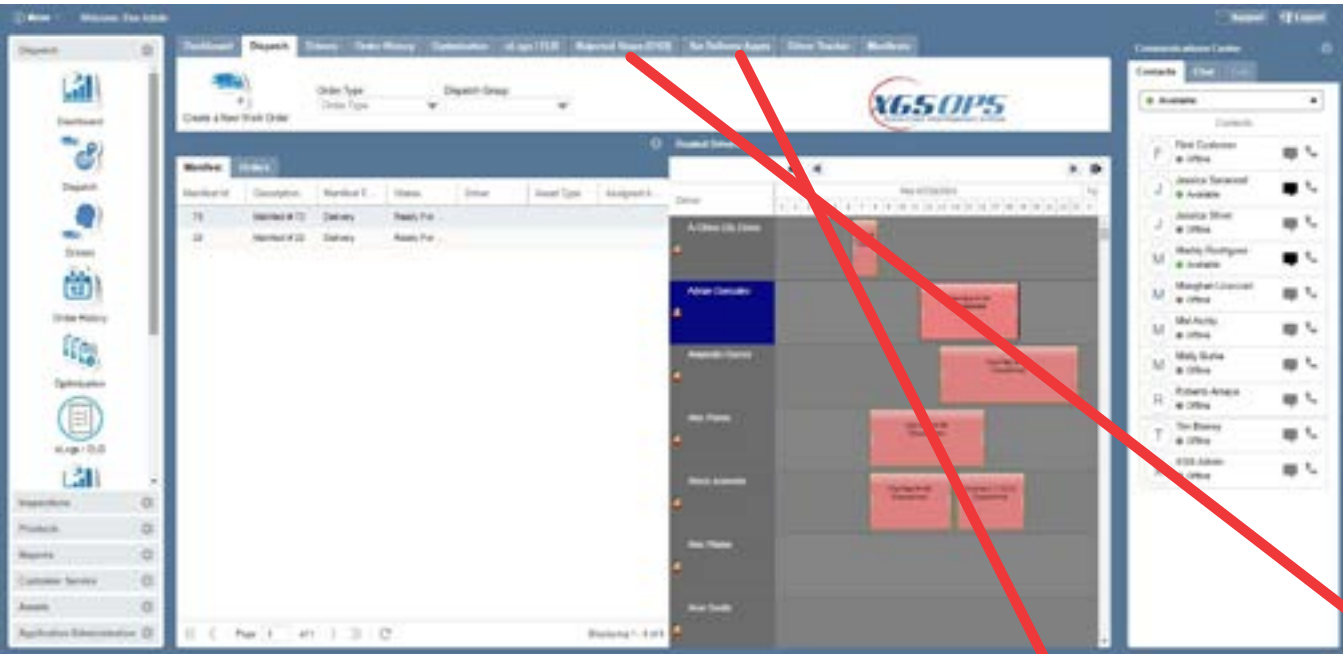


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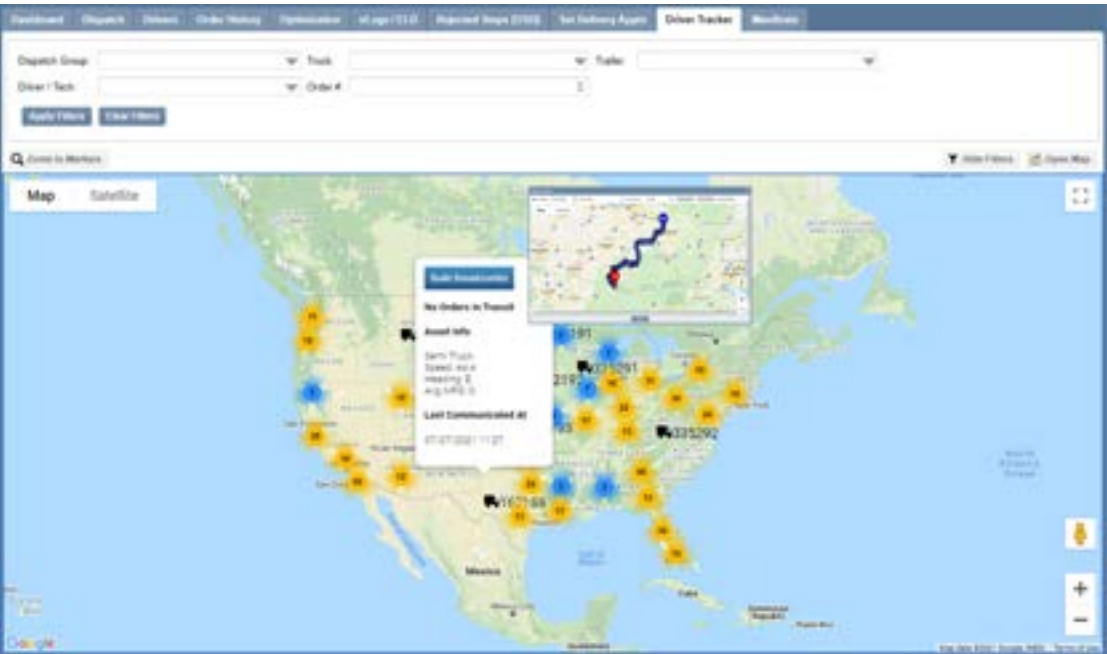
PART 2 OF 3 (continued)

By gaining early access to complete pro data and centralizing transportation operations in one system, everyone across the company will have real-time updates from every employee’s effort to see that our customer’s freight is safely transported. XPS OPS meets that challenge, to strengthen XGS in one system, as one team, and always one XGS.

DISPATCH ENVIRONMENT

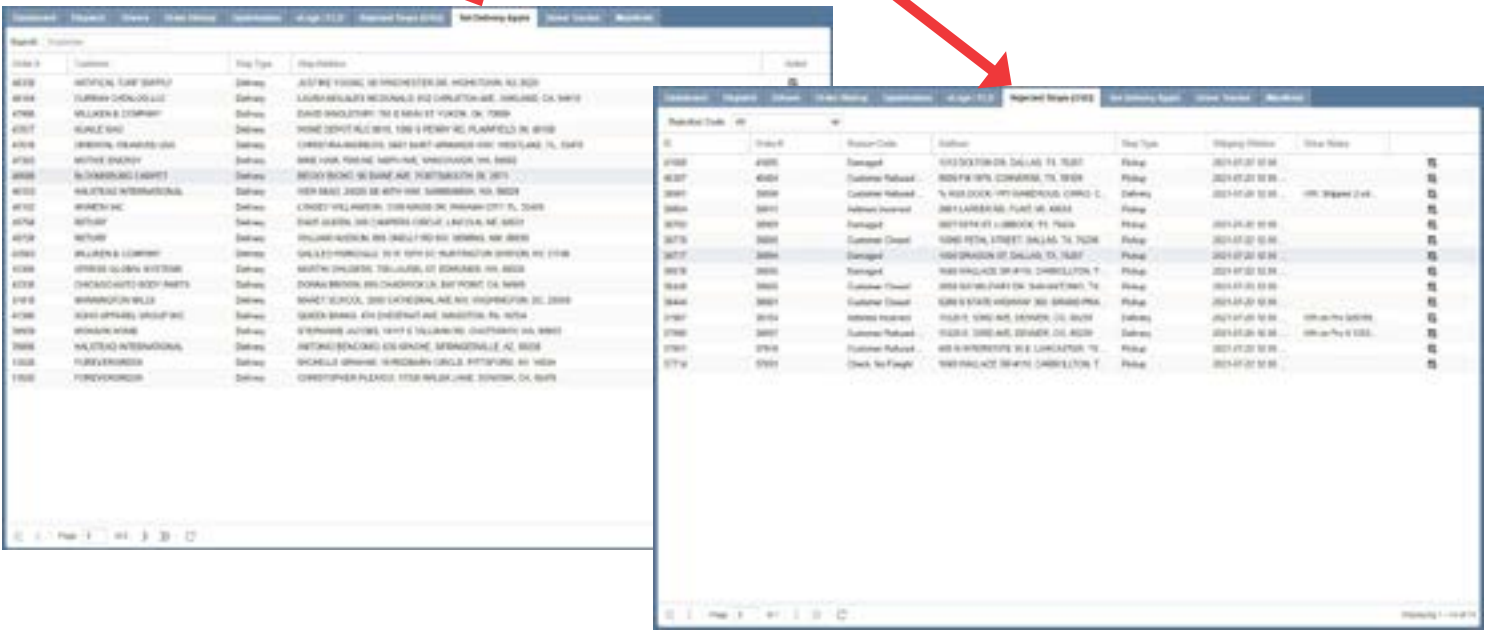


DRIVER TRACKER MAP W/BREADCRUMBS



SET APPOINTMENTS LIST

Set appts w/customers in just a few clicks



REJECTED STOPS LIST

One-click access to pro details, photos and notes from drivers

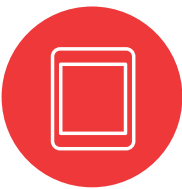
KEEP EVERYONE INFORMED, GET EVERYONE TRAINED

Things are happening quickly and there will be lots of important updates as XGS OPS gets closer to starting Phase 1: City rollout! Throughout the entire process, project updates, access to quick videos of XGS Ops functionality, links to training, and access to request help will be provided through these support tools:



xgsops@xgsi.com

- Provide important feedback to the project team



BREAKROOM TABLETS

- Video Updates
- Visual FAQs
- Project website
- Access to Training



XGS OPS CHAMPION!

- Announce Project Updates to Center
- Give your feedback to project team
- Update Breakroom Tablets
- Coordinate training registration
- Help on Go-Live day!



PROJECT WEBSITE

- Latest project news
- XGS OPS and how it will work
- Training and Rollout Schedule
- FAQs with video answers



ONE SYSTEM. ONE TEAM. ONE XGS.

If you have questions or feedback, send email to: xgsops@xgsi.com. For most current project information visit <https://xgsopsinfo.xgsi.com>