XGS OPS
OPERATIONS PERFORMANCE SYSTEM

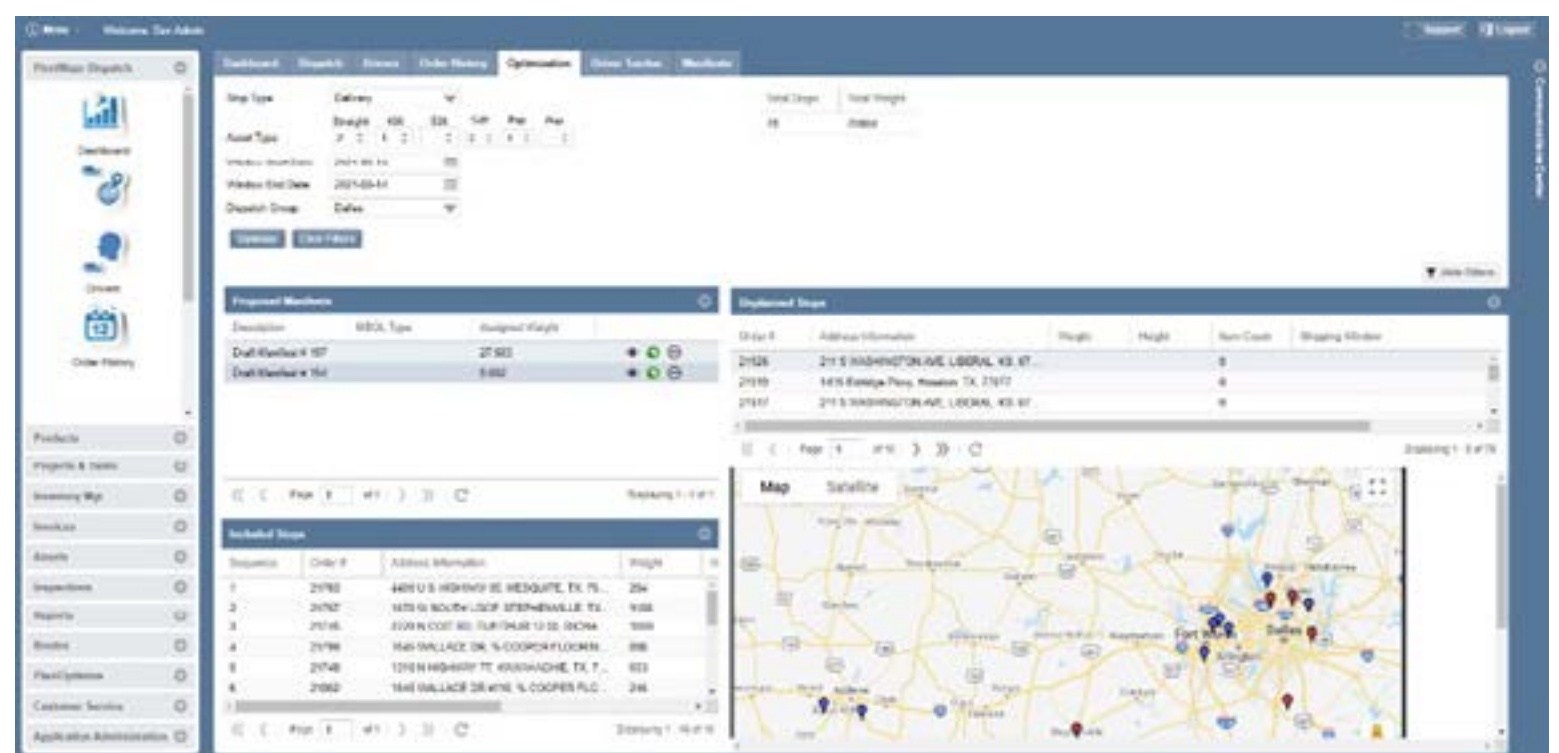## FUNCTIONAL IMPROVEMENTS READY TO MAKE A POSITIVE IMPACT

Having all Pro data in XGS OPS hours and days earlier is the first step to jump start improvements. Now, let's learn about some of the operational efficiencies that XGS OPS will provide:

> *"XGS Ops is going to make nearly every job function easier and increase production across the board. Out with the old, in with the new."*
>
> ***- Steven Genz,***
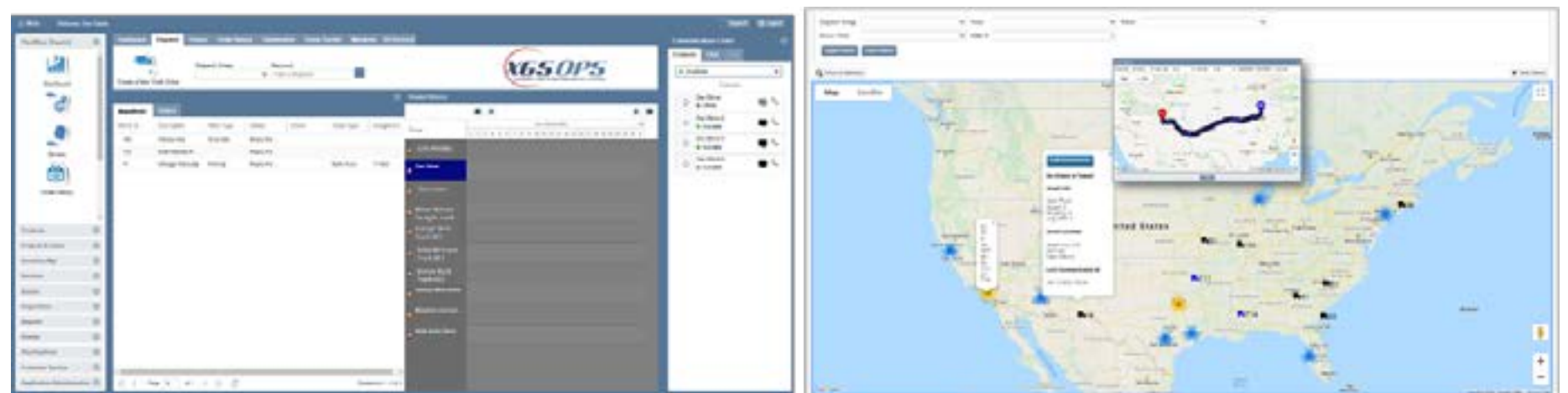> ***Chicago Center Manager***

CITY ROUTE PLANNING ENVIRONMENT

1. Optimize City pick-up and delivery routes (routes will be called manifests)

2. Preview the stops of a planned manifest in different color pins on the map

3. Drag and drop to reorder stops in a proposed manifest

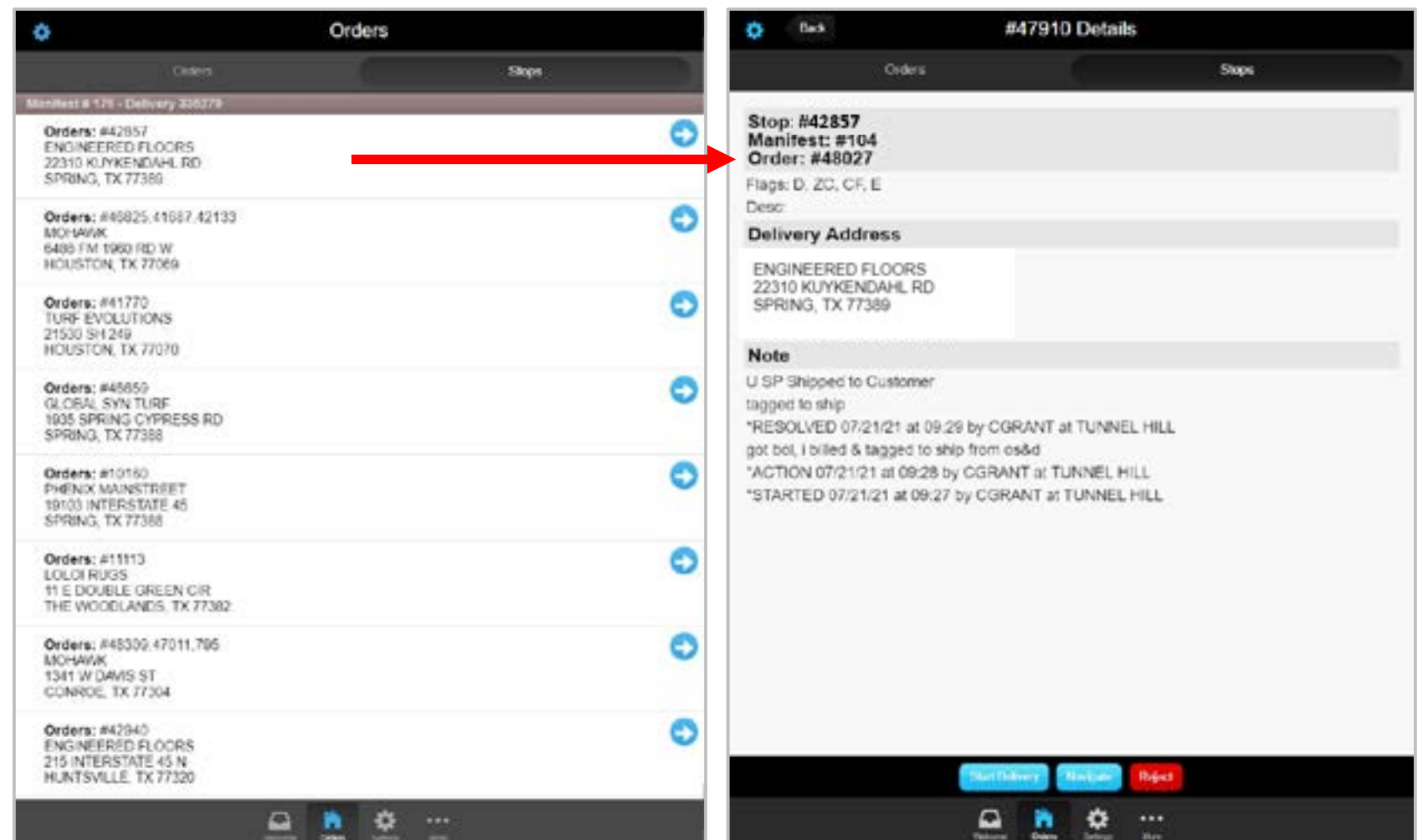4. Add and remove any stops to any manifest, even add to an existing manifest in-transit

DISPATCH ENVIRONMENT

1. In-App communicator for direct chat messaging with drivers

2. Drag and drop dispatching

3. Access to all manifests to add, delete, or reorder stops withing your dispatch group

4. Dispatch Scheduler, manifest color alerts for driver status updates

5. Driver Tracker Map, GPS tracking for all XGS drivers and assets

6. Breadcrumb GPS tracking details for all drivers and assets

7. Access to Samsara in ELD tab

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DRIVER APP ENVIRONMENT

1. In-App communicator for direct chat messaging with dispatchers

2. Rejection codes per stop (will no longer need to call for exception code)

3. Email POD directly from app

4. Digital Signature capture

5. Take pictures of damage per stop, per line of freight

6. Extensive note sections
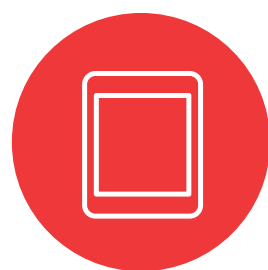
7. Mutli-Pros roll-up per stop

KEEP EVERYONE INFORMED, GET EVERYONE TRAINED

Things are happening quickly and there will be lots of important updates as XGS OPS gets closer to starting Phase 1: City rollout! Throughout the entire process; project updates, access to quick videos of XGS Ops functionality, links to training, and access to request help will be provided through these support tools:

xgsops@xgsi.com
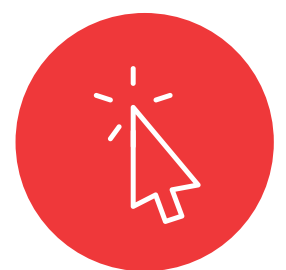- Provide important feedback to the project team

BREAKROOM TABLETS
- Video Updates
- Visual FAQs
- Project website
- Access to Training

XGS OPS CHAMPION!
- Announce Project Updates to Center
- Give your feedback to project team
- Update Breakroom Tablets
- Coordinate training registration
- Help on Go-Live day!

PROJECT WEBSITE
- Latest project news
- XGS OPS and how it will work
- Training and Rollout Schedule
- FAQs with video answers

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ONE SYSTEM. ONE TEAM. ONE XGS.